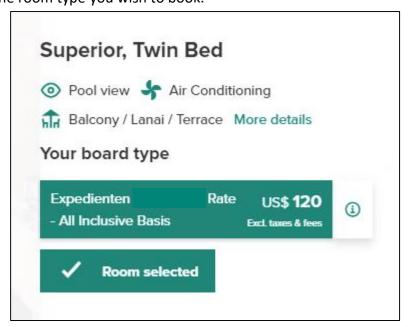# JHS

Jaz Hotel Group and Expedienten Partners
Reservations & Payment Procedures

Steps to follow:

1. Open Jaz website on your browser (https://www.jazhotels.com/)
2. Fill-out the information section using the following guideline:
   A. Destination - Hotel Name.
   B. Date Range - Check-in (at least 10 days from current date) and check-out date.
   C. Who will travel - Number of guests (Adults and Child/ren).
   D. Promocode - Your designated codes provided by JHG E-Commerce Department.
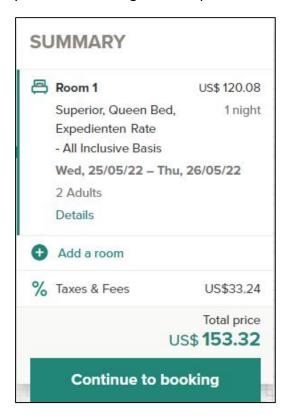   E. Click Search.

Q Select your destination Anywhere	📅 Select your date range 25/05/22 – 26/05/22	👥 Who will travel 2 Adults, 1 Room	🏷 Promocode Enter Promocode	**SEARCH**

3. Select the room type you wish to book.

Superior, Twin Bed

👁 Pool view ✤ Air Conditioning

🏠 Balcony / Lanai / Terrace More details

Your board type

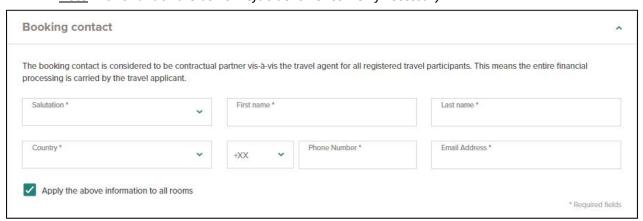| Expedienten – All Inclusive Basis	Rate	US$ 120 Excl. taxes & fees	ⓘ

✓ **Room selected**

4. Find the Summary section on the right-side top corner. Click '*Continue to booking*'.

5. Fill-out the Booking contact section with your details (Expedienten Partner).
   <u>Note</u>: *Tick or untick the box on left-side lower corner if necessary.*
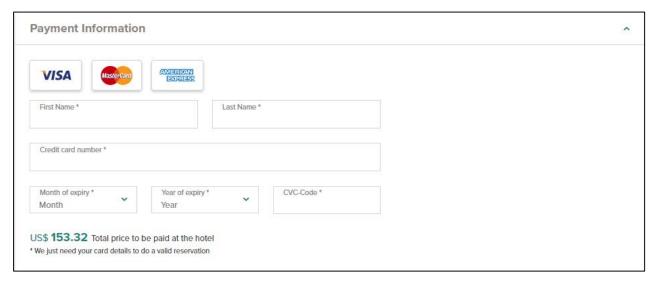
6. Fill-out the next section with guest details.

Room 1 Superior, Twin Bed, Expedienten Pepservice Rate - All Inclusive Basis, Wed, 25/05/22 – Thu, 26/05/22, 1 night, 2 Adults, 0 Children

Add Guests Details (Optional)

Salutation *	First name *	Last name *

* Required fields
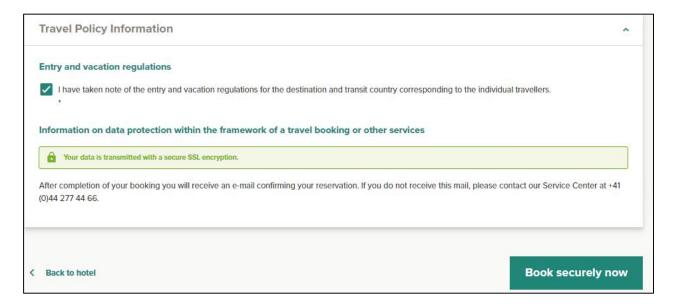
Salutation	First name	Last name

7. Fill-out Payment information. All bookings must have credit card details - we advise you to enter the company card upon making the reservation.

Payment Information

VISA MasterCard AMERICAN EXPRESS

First Name *	Last Name *

Credit card number *

Month of expiry *	Year of expiry *	CVC-Code *
Month	Year	

US$ **153.32** Total price to be paid at the hotel
* We just need your card details to do a valid reservation

8. Travel policy information must be ticked. Click '*Book securely now'* button.
9. You will receive an email confirmation on email address you register upon making the reservation.

Cancellation and No-Show Policy:

➢ Cancellation, No-Show and early check-out to be charged as per the policy.
➢ Non-Refundable bookings (with minimum stay 07 nights) will be charged full cost (payment to be processed within 48 hours of booking).

Terms & Conditions and Payment Procedures:

➢ Bookings are on NET rate and non-commissionable.
➢ Payment can be done in two ways.
   A. Bank transfer (proforma invoice will be send by the hotel)
   B. Credit card payment link (will be sent by hotel team upon request)
➢ Bank charges to be covered by the Expedienten partner.
➢ Payment must be done 7 days before guest's arrival date.
➢ Non-Refundable bookings (with minimum stay 07 nights) payment must be done within 48 hours of booking.

JHS

Hotel List:

Hotel	Email
Iberotel Makadi Beach	reservation.makadibeach@jazhotels.com
Jaz Makadi Star & Spa	reservation.makadistar@jazhotels.com
Jaz Aquaviva	reservation.aquaviva@jazhotels.com
Jaz Makadina	reservation.makadina@jazhotels.com
Jaz Aquamarine Resort	reservation.aquamarine@jazhotels.com
Jaz Makadi Oasis Resort	reservation.makadioasis@jazhotels.com
Jaz Makadi Oasis Club	reservation.makadioasis@jazhotels.com
Jaz Makadi Saraya Resort	reservation.makadisaraya@jazhotels.com
Jaz Makadi Saraya Palms	reservation.sarayapalms@jazhotels.com
Jaz Casa Del Mar Beach	reservation.casadelmar@jazhotels.com
Jaz Casa Del Mar Resort	reservation.casadelmar@jazhotels.com
Solymar Soma Beach	reservation.somabeach@jazhotels.com
Jaz Dar El Madina	reservation.solaya@jazhotels.com
Jaz Solaya	reservation.solaya@jazhotels.com
Jaz Lamaya Resort	reservation.lamaya@jazhotels.com
Jaz Grand Marsa	reservation.grandmarsa@jazhotels.com
Solymar Reef Marsa	reservation.reefmarsa@jazhotels.com
Jaz Maraya	reservation.maraya@jazhotels.com
Iberotel Costa Mares	reservation.costamares@jazhotels.com
Jaz Belvedere	reservation.belvedere@jazhotels.com
Jaz Mirabel Resort	reservation.mirabel@jazhotels.com
Jaz Fanara Resort	reservation.fanara@jazhotels.com
Jaz Fanara Residence	reservation.fanara@jazhotels.com
Solymar Naama Bay	reservation.naamabay@jazhotels.com
Iberotel Palace	reservation.palace@jazhotels.com
Fayrouz Resort	reservation.fayrouz@jazhotels.com
Magic World Sharm - Club by Jaz	reservation.magicworldsharm@jazhotels.com
Jaz Dahabeya	reservation.dahabeya@jazhotels.com